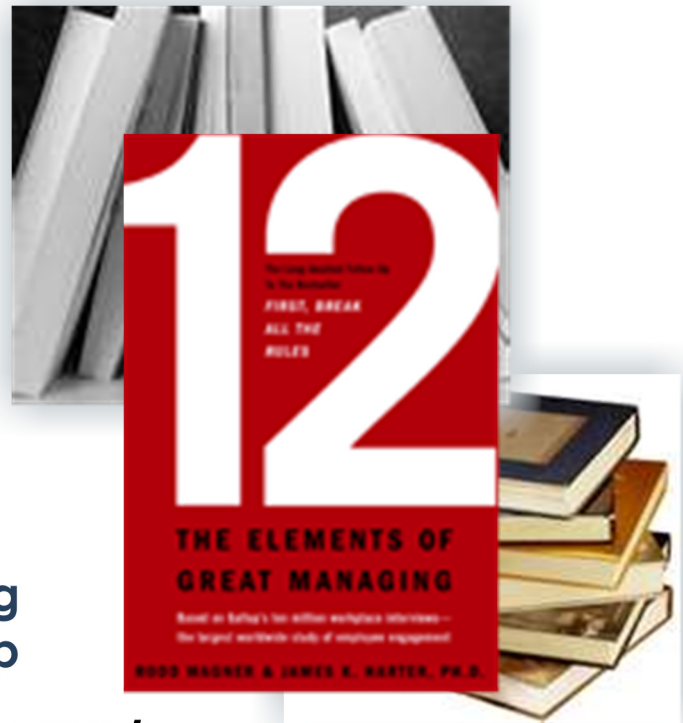


Regional Reading

HRQMC
Community of Practice

A Management Reading Group



12 - The Elements of Great Management

The Elements of Great Managing is the long-awaited sequel to the 1999 runaway bestseller First, Break All the Rules. Grounded in Gallup's 10 million employee and manager interviews spanning 114 countries, follows great managers as they harness employee engagement to turn around a failing call center, save a struggling hotel, improve patient care in a hospital, maintain production through power outages, and successfully face a host of other challenges in settings around the world. Authors Rodd Wagner and James K. Harter weave the latest Gallup insights with recent discoveries in the fields of neuroscience, game theory, psychology, sociology, and economics. Written for managers and employees of companies large and small, explains what every company needs to know about creating and sustaining employee engagement.

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Purpose: To improve our understanding of management principles through study and discussion, with a focus on issues of deployment and application.

Discussion will be facilitated:

- Critique the thesis and discuss how to test it
- Propose applications of the principles
- Develop briefing of the principles for presentation at a Forum event

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